

Add, delete and reset voicemail to users in AD

Add voicemail from Users in AD

- Open “Users And Computers...”
- Click on “domain name”
- Click on “Find objects in Active Directory” icon
- Enter users name and click “Find Now”
- Double click the user
- Click on “Modular Messaging” tab
- Click “Enable Modular Messaging”
- Check “Extension Number” and “Mailbox number” are correct with extension number
- Enter “Numeric address as 1+extension number, so for example 3006 will be 13006
- Click “Advanced”
- Tick “Allow Message Waiting Indicator” and “OK”
- Click “Apply”
- Click “User Options”
- Tick “Message Waiting Indicator”
- Click “Apply” then “OK”
- Click “Apply” then “OK”

Delete voicemail from Users in AD

- Open “Users And Computers...”
- Click on “domain name”
- Click on “Find objects in Active Directory” icon
- Enter users name and click “Find Now”
- Right click the user name
- Select “Modular Messaging Tasks...”
- Select “Disable subscribers”
- Click “Next”
- Select “”permanently”
- Click “Next”
- Select the user
- Click “Next”
- Click “Finish”

Reset voicemail password for Users

- Open “Users And Computers...”
- Click on “domain name”
- Click on “Find objects in Active Directory” icon
- Enter users name and click “Find Now”
- Right click the user name
- Select “Modular Messaging Task.s...”
- Select “Reset password”
- Click “Use default domain password xxxx”
- Click “Next”
- Select the user
- Click “Next”
- Click “Finish”
- Wait about 5 minutes before trying to access the account as the system has to synchronise

